

10 YEAR WARRANTY



Anchored Height Safety offers a 10 year Warranty on its Osprey Crane System for defects arising from faulty materials, fabrication or installation carried out by its qualified installers.

Under this warranty, Anchored Height Safety will either (at its discretion and cost):

- > Repair the installation, or
- > Replace any faulty part with a comparable part so that the installation is no longer defective.

Limitations and exclusions

To the extent permitted by law, claims are excluded from the Warranty where the defect is or has been caused or contributed to by:

- > accidental damage,
- > improper use or misuse,
- > work on the system performed by someone other than Anchored Height Safety
- > failure to comply with manufacturer instructions
- > abnormal stress or strain,
- > harsh or adverse treatment,
- > corrosive or harsh environments,
- > general wear and tear,
- > any works or parts that were not a part of the installation agreement.

The Osprey Crane System is required to be checked and recertified at least every 6 months by a competent height safety inspector trained in the installation & maintenance of the Osprey Crane System in accordance with Australian Standard AS/NZS1981.4:2009 and manufacturer's guidelines. Non-compliance will render this Warranty void.

The guarantee will not apply where the defect is not notified to Anchored Height Safety within the Warranty period.

Your statutory rights

This warranty applies in addition to any statutory rights or remedies you may have, including under Australian Consumer Law.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage.

You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

How to claim under this Warranty

To claim under this Warranty, please contact Anchored Height Safety.

- > Email: admin@anchored.com.au
- > Phone (03) 9555 3586

